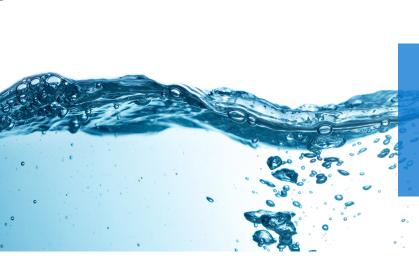
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BURLINGTON ON TAP



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Clean Water Resiliency Plan (CWRP) Update

Burlington Water Resources has continued to make steady progress on projects under the **Clean Water Resiliency Plan**, approved by voters in 2018. While we experienced some pandemic-related delays in 2020, this construction season saw significant progress on a number of key infrastructure improvements, including:

- Ongoing relining and replacement of nearly 49,000 linear feet of sewer and stormwater lines;
- Completion of upgrades to the Supervisory Control and Data Acquisition (SCADA) system at the Main Wastewater Plant;
- Implementation of Hach-WIMS data management systems at all 3 wastewater plants;
- Construction of 15 fully grant-funded bioretention gardens to manage storm flows contributing to combined sewer overflow issues at Pine Street;





- Pump station replacement at Flynn Avenue is substantially complete and operational;
- Pump station replacement at Fletcher Place is underway and scheduled for completion in the coming months.

Water Rebates

This fall, Burlington Water launched two rebate programs for our customers.

WaterSense Fixtures | up to \$75

WaterSense labeled products are backed by independent, third-party certification and meet EPA's specifications for water efficiency and performance.

Sewer Lateral Video Inspections | up to \$250

A sewer lateral video inspection can help identify any issues with the pipe connecting your home to the City's sewer, and gives homeowners the opportunity to plan for repairs before an emergency arises.

See terms and conditions, learn more and apply today at:

burlingtonvt.gov/water/WRAP



Partnership **Assistance Programs**

We are excited to share that **\$120,295** in grant funding was secured for participating Burlington residents & businesses through the Vermont Covid Arrearage Assistance Program (VCAAP). Although VCAAP has ended, our partnership with the Vermont Emergency Rental Assistance Program (VERAP) remains ongoing. Burlington renters with past due utility bills who are suffering COVID related economic hardship should consider applying: erap.vsha.org

'Tis the Season for Winter Reminders!

find additional tips to keep your water flowing not frozen!









- **Be Winter Water Wise:** Your water meter is temperature sensitive, and repairs are costly and avoidable. Meters are typically located in the basement and are prone to freezing or bursting if the surrounding area is not adequately heated or insulated. Now is the time to find your water meter and ensure it is protected from the upcoming cold weather. Visit us at burlingtonvt.gov/water to
- **Hydrant Help:** Water crews place flags on hydrants to ensure they can find them in the winter, and frequently check them to ensure they are not frozen. Please remember not to block hydrants with snow when you shovel, and if you see a hydrant blocked with snow please clear it or report it through the SeeClickFix platform: burlingtonvt.gov/DPW/SCF
- **Stay informed about snow bans:** The City's priority is to help you stay safe & informed. Sign up for VTAlert to stay in the loop about snow bans, major storm preparation, boil water advisories, and more. Register today at burlingtonvt.gov/btv-alerts.
- **Drain Defenders:** If you have an adopted drain, please keep an eye on it during the winter months to keep it clear of debris and ice buildup. Seasonal warm-ups happen, and blockages can lead to localized flooding if drains aren't clear. DPW crews do their best to keep our drains clear, but with 3,600 catch basins across the City, it's a big job for our two-person maintenance team!

Stay Connected



